

CRODA

December 10, 2018

Dear Community Member:

We would like to extend our apologies to the members of our community, as well any travellers who were impacted by an incident involving an ethylene oxide leak at our Atlas Point manufacturing facility on November 25, 2018.

The well-being of our neighbors and our employees is always our foremost priority. To ensure the safety of people, our emergency systems were immediately implemented and we worked in collaboration with local fire and police teams to address the situation, including precautionary highway and bridge closures and "shelter in place" advisories to ensure the protection of community members and travellers. Through our combined efforts, the leak was fully contained that evening.

The air was monitored for the presence of ethylene oxide during and after the leak, and we believe there was no unsafe exposure to people off site. Five employees who were on site at the time of the incident sought medical observation after the incident. We are relieved and pleased to report that those who have been checked by medical staff are back at work.

We thank all of our employees in attendance that evening for their efficient, safe and professional actions, and we deeply appreciate the cooperation and understanding of those in our community who assisted us during this event.

Special thanks, gratitude and appreciation is extended to first responders who helped us during the incident. We greatly appreciate their hard work and dedication.

Initial findings from our investigation show that the leak was due to an incorrect gasket fitted on one of the pipes during the plant construction, which failed the afternoon of the incident.

At this time, we are continuing our systematic review of all other equipment on the ethylene oxide plant pipework. Until this work is completed, and we, along with regulatory authorities, are confident that the plant can resume safe operations, we will not manufacture ethylene oxide.

At Croda, we are committed to embracing our responsibility to pursue sustainable growth and ensuring that the ingredients we make are safe. We regret the significant inconvenience this incident has had on the community and those travelling in the area. As we continue our investigations, we will provide more information as it becomes available.

Sincerely,

Croda Atlas Point
315 Cherry Lane
New Castle DE 19720

To keep our community members informed about important information regarding our plant during times of emergency, we offer the following hotline number:
302-429-5474.

Information on the Delaware Emergency Notification System can be found here:
<http://dema.delaware.gov/services/DENS.shtml>