

# CRODA

April 2, 2019

Dear Community Member,

As part of our renewed commitment to keep our community informed, we wanted to share some further news regarding the Ethylene Oxide (EO) release we experienced in November 2018.

On March 25, 2019, we reached a settlement agreement with the Department of Natural Resources and Environmental Control (DNREC) regarding this incident. As part of this settlement, Croda has agreed to pay approximately \$250,000 in penalties and costs.

As shared by Delaware Health and Human Services and DNREC, the reported level of EO from onsite monitoring was below levels that could be applied to characterize risk of health effects the night of the incident. We have since completed a comprehensive sampling plan to ensure there was no impact to the groundwater or soil. Additionally, we have completed other actions required by the Settlement Agreement to ensure safe operations of the EO plant.

We remain deeply grateful to our staff and the amazing work of first responders to help ensure there was no environmental impact from this unfortunate event.

As part of DNREC's review, we learned that, regrettably, we made an administrative error in scheduling an inspection required to transfer our construction permit to an operating permit, resulting in us inadvertently conducting conditional operation for 17 days in October prior to DNREC approval on October 22. While we recognize this scheduling mistake, it is important to note that we were fully permitted during the time of the accidental release.

The Atlas Point site has operated safely since its establishment over eighty years ago, and the Croda team is deeply committed to upholding the principles of safety and socially responsible business practices. As a Responsible Care® company, Croda is firmly committed to complying with all regulatory requirements, especially those related to inspections.

We continue to recognize the significant inconvenience this incident caused our neighbors and the worry this may have created. Once we satisfy all the actions prescribed by DNREC for approval to restart, and both we and DNREC agree it is once again safe to operate the EO plant, the Croda team will resume the sustainable production of EO.

The well-being of our neighbors and our employees remains our top priority, and we are committed to being a responsible business. We will continue to keep you informed as we have additional information to share.

Sincerely,



Chris Barnett  
Site Director

To keep our community members informed about important information regarding our plant during times of emergency, we offer the Croda Atlas Point Community Information Line:  
**302-429-5474.**

Croda Atlas Point  
315 Cherry Lane  
New Castle DE 19720