

November 2019

Dear Community Member,

As part of Croda Atlas Point's commitment to safety and socially responsible business practices, we are committed to keeping our community informed and have some important news to share.

## **Restarting Ethylene Oxide Plant**

We are pleased to report that – after months of comprehensive evaluation and improvement of our site and its safety measures – Croda has completed all the major milestones set out by the Department of Natural Resources and Environmental Control (DNREC) and has received their official approval to restart operations of the ethylene oxide (EO) plant at our Atlas Point facility. We will restart EO production operations, **the week of November 18**, once we complete our final re-commissioning activities.

At Croda, we recognize the impact the incident from last November had on the community. The safety and well-being of our neighbors and employees, being a long-standing member of the New Castle community for more than eight decades, remains our first priority. Over the last several months, we have worked with DNREC and other agencies to complete a comprehensive evaluation of our site and its safety measures, while our EO plant remained idle.

We are confident the thorough investigation and follow-up actions will ensure safe operations at our plant. Since November, and in addition to our work to satisfy the DNREC actions, we have also:

- Inspected all gaskets/flanges in EO service
- Installed additional early warning gas monitors
- Installed an extensive network of video surveillance cameras
- Upgraded firefighting and vapor suppression capabilities
- Improved our dedicated Emergency Response Team
- Conducted more emergency drills for site operators
- Better defined communication channels with local and state officials

## **Installing a Community Alarm**

As part of our renewed commitment to the community, Croda has decided to invest in an audible community alarm, separate from our site-only alarms for employees, to alert the community to situations, if ever needed.

Over the next few weeks, we will work with New Castle County to finalize our plans for this new alarm system, how it will be implemented and how best to share specific instructions for community members, should the alarm ever need to be activated. We

will be sharing much more about this community investment as soon as more information becomes available.

You can find more information about our efforts and other community-focused updates by visiting our Atlas Point-dedicated webpage (search “Croda Atlas Point” in your web browser) or by calling our information line, details below. We are committed to continuing our operations as a safe and socially responsible business, and we are dedicated to working collaboratively with the community now and in the future.

Sincerely,

Chris Barnett  
Site Director

Croda Atlas Point  
315 Cherry Lane  
New Castle DE 19720

To keep our community members informed about important information regarding our plant during times of emergency, we offer the Croda Atlas Point Community Information Line:  
**302-429-5474.**