# Croda International Plc Accelerating growth in Consumer Care

29 March 2022

CRODA

### **Cautionary statement**

#### **Cautionary statement**

This review is intended to focus on matters which are relevant to the interests of shareholders in the Company. The purpose of the review is to assist shareholders in assessing the strategies adopted and performance delivered by the Company and the potential for those strategies to succeed. It should not be relied upon by any other party or for any other purpose. Forward looking statements are made in good faith, based on a number of assumptions concerning future events and information available to the Directors at the time of their approval of this presentation. These forward looking statements should be treated with caution due to the inherent uncertainties underlying such forward looking information. The user of this review should not rely unduly on these forward looking statements, which are not a guarantee of performance and which are subject to a number of uncertainties and other facts, many of which are outside the Company's control and could cause actual events to differ materially from those in these statements. No guarantee can be given of future results, levels of activity, performance or achievements.

#### **Market information**

Market sizes and growth rates are company estimates informed by a range of third party sources.

#### **Company growth rates**

Future Sector and Business Unit growth rates are management estimates.

#### Restatement

Sector results for the full year 2020 have been restated to reflect a change in 2021 to the Group's reporting structure.

### Agenda

#### Agenda

- Introduction
- Accelerating growth in Consumer Care
- Scaling biotechnology
- Scaling Beauty Actives
- Strengthening Beauty Care
- Accelerating Home Care
- Unlocking the potential of Fragrances and Flavours (F&F)
- Summary

#### Objectives

- Provide colour on breadth of opportunities in Consumer Care
- Highlight how our innovation and sustainability leadership is creating new revenue streams
- Demonstrate our confidence in delivering strong growth and synergies in F&F
- Meet the new Team





## Introduction



**Steve Foots** – Chief Executive Officer



### **Our strategic priorities**



#### **Sustainability**

Supporting customers' sustainability strategies through:

- · Positive impact sourcing
- Ingredient transparency
- R&D sustainable ingredients
- Low footprint manufacturing

#### Innovation

Providing customers with critical ingredients through:

- Increased R&D investment
- Expansion in open innovation
- Rapid investment in biotechnology
- 'Big bet' innovation projects



### Transitioning to a pure-play Consumer Care and Life Sciences company



Green House Gas emissions intensity is GHG emissions divided by value added (defined as operating profit before depreciation and employee costs). Performance Technologies and Industrial Chemicals (PTIC) emissions intensity based on sites to be divested and their associated value added. Bottom graphs are medium-term expectations. \*Sales growth excludes inflation-related cost recovery.

Smart science to improve lives™



### Created 8 growth businesses – all targeting >1.5x GDP growth



Supported by: dustrial Special

CRODA

### **Development of Consumer Care**



NPP is as reported for Consumer Care in 2013 and 2021

## **Consumer Care performance in 2021**

#### Sales well ahead of 2019



#### **Sector-leading return on sales**



#### **Excellent sales growth versus 2020**



#### **Highlights**

- **Excellent sales performance** •
  - +18% underlying growth on 2020
  - +17% underlying growth on pre-pandemic 2019
- Growth in NPP to 44% (2020: 38%) •
- Strong rebound in Personal Care ٠
- **Continued growth in Home Care** •
- Iberchem integration on track •

Reported currency except where stated. Underlying sales are constant currency values adjusted to exclude acquisitions and disposals in the first year of impact \*Peers are Chr. Hansen, DSM, Givaudan, IFF and Symrise; EBIT margins as reported by the company based on full year 2021 reported results

Smart science to improve lives™



## Successfully navigating a high inflation environment



#### **Meet the presenters**





### Agenda

#### Agenda

- Introduction
- Accelerating growth in Consumer Care
- Scaling biotechnology
- Scaling Beauty Actives
- Strengthening Beauty Care
- Accelerating Home Care
- Unlocking the potential of Fragrances and Flavours
- Summary



# Accelerating growth in Consumer Care



David Shannon, President Consumer Care





## **Market trends**



### Mega-trends driving consumers and our customers

1 Digital living



Global adoption of digital is driving demand for transparency, speed of adoption of new trends and market disruption

2

Science to build trust



Focus on mental and physical health is driving consumer demand for products with proof of effectiveness, underpinned by science

#### 3

#### Sustainable ingredients



Consumers looking to make a positive contribution to living more sustainably through the products that they buy



Accelerated by generational shift

#### Generation Z.

Willing to pay more for purpose-led brands that meet their specific values

## **1. Digital living**

| Digital living is disrupting the market |                     |  |  |  |
|---|---------------------|--|--|--|
| Accelerates consumer                    | Increases speed     |  |  |  |
| demand for product and                  | at which new trends |  |  |  |
| brand transparency                      | are adopted         |  |  |  |
| Facilitates the creation                | Compresses new      |  |  |  |
| of new, often                           | product development |  |  |  |
| independent, brands                     | timescales          |  |  |  |

#### Customers need to be agile to be competitive



Customer objective: Shorten time to market

#### **Customer need:**

- ✓ Fast innovation
- Ready made formulations to get to market quickly
- Local customer intimacy
- ✓ Regulatory expertise



Product imagery from company websites



### 2. Science to build trust





#### Customers want to promote consumer trust in their brand

#### **Customer objective:**

Enhance consumer trust in the customer brand

#### **Customer need:**

Smart science to create products & formulations with substantiated, proven claims



THE ABNORMAL BEAUTY COMPANY. DECIEM

study

Case

"DECIEM is a science-first brand. That's why each product concept begins in our lab and not in a marketing department."



#### Matrixyl 10% + HA

★★★★★ 4.6 (115)

A high-strength peptide formulation





Product imagery from company websites

## 3. Sustainable ingredients



Product imagery from company websites

# Croda's position in the market



### Our highly differentiated position in the Consumer Care market

|        | Skin Care                          | Hair Care   | Home Care  | F&F  |
|--------|------------------------------------|---|--|--|
| Market | Market size: \$140bn<br>CAGR: 5.3% | Market Size: \$80bn<br>CAGR: 1.9%                           | Market Size: \$175bn<br>CAGR: 2.5%                               | Fragrance<br>market size: \$50bn<br>CAGR: 5.6%                       |
| Croda  |                                    | nd actives in \$23bn personal<br>edients market             | Targeting sustainable cleaning and fabric care speciality niches | Leader in emerging markets in \$15bn<br>fragrance ingredients market |
|        | \$11.5bn                           | Low volume<br>Low inclusion levels<br>High value<br>High IP | \$15bn<br>\$6bn  | \$9bn<br>\$6bn   |
|        | Commodities St                     | \$1.9bn<br>Decialities Actives                              | Surfactants Specialities   | Inc \$3bn<br>naturals<br>Mature Emerging<br>markets markets          |

CAGR 2021-2025

Smart science to improve lives™



### **Creating more focused businesses**



"Iberchem Group comprises Iberchem Fragrances and Scentium Flavours; flavours are sold into food and drink markets



### Unrivalled breadth of technologies

| Croda          |  |  |
|----------------|--|--|
| Beauty Actives | <b>16,300 product / customer combinations</b><br>peptides   botanicals   plant cell cultures   fermentation                          |  |
| Beauty Care    | <b>23,250 product / customer combinations</b><br>UV filters   surfactants   emulsifiers   proteins   emollients   rheology modifiers |  |
| Home Care      | <b>2,500 product / customer combinations</b><br>proteins   surfactants   probiotics   odour neutralisers                             |  |
| F&F            | <b>36,500 fragrance references / 18,000 flavour references</b><br>+200 new references per month                                      |  |
|                | Formulation Academy  |  |

### **Targeting high-growth niches**





# Croda's strategy and how we will succeed



### **Future vision**



### **Consumer Care strategy on a slide**



### **Responsive – strengthening Consumer Care through customer intimacy**



#### Croda as innovation partner to regional/indie customers

- Critical active ingredient for front-of-pack performance claims
- Speciality functional ingredients
- Broad support formulation, trends, regulations



#### **Case study**

Rapidly growing indie brand

2011

2021

- North Asia head office
- Salon-exclusive hair care products
- Leveraged Croda formulation
  design to access US market



CROD

2031e

#### Smart science to improve lives™

27

### **Responsive – previous formulation capability**



### **Responsive – formulation capability now**



### **Responsive – a typical Croda formulation lab**



### **Innovative – accelerating innovation in Consumer Care**





### Sustainable – how we will win through sustainability



\* by value. Audited by Ecovadis

## Achieving fast growth in China



#### Already established as a market leader



- High level of Croda brand recognition
- Iberchem top tier 2 F&F company in China



CRODA

### Delivering faster, more consistent growth and an even stronger profit margin



\*21R is reported Consumer Care sales in 2021 including acquisition and Home Care sales

### Key takeaways

- Highly differentiated market position
- Fast-growing niches
- Sustainability + Innovation
- Increased customer proximity
- Faster, more consistent sales growth
- Stronger profit margins

### Agenda

#### Agenda

- Introduction
- Accelerating growth in Consumer Care
- Scaling biotechnology
- Scaling Beauty Actives
- Strengthening Beauty Care
- Accelerating Home Care
- Unlocking the potential of Fragrances and Flavours
- Summary


# Scaling biotechnology



Dr Nick Challoner, Group Chief Scientific Officer



# What is biotechnology?



- Use of microorganisms as factories for creation of products
- Sustainable way to produce existing materials
- Exciting way to create materials not produced by chemical processes
- In the early stages of industrialisation
- Chemical industry disruptor



# Why are we scaling biotechnology?





# How are we scaling biotechnology?



CRODA

# Scaling our biotechnology footprint





# **Biotechnology platforms – our big bets**

#### **Sustainable actives**

- More biotech-derived actives
- Focus on performance-led claims
- Skin and hair care applications



#### Sustainable surfactants

- Low carbon intensity
- High biobased content
- Supports customer sustainability transition



#### Sustainable peptides

- New classes of peptides
- Anti-wrinkle skin care ingredients
- Increased focus on sustainability



#### Sustainable fragrance molecules

- Bio-derived fragrance molecules and ingredients
- Transition away from fossil-based





# **Biotechnology discovery and development process**





## **Biotechnology innovations**





### Key takeaways

- Why are we scaling biotechnology?
  - Support ongoing focus on niche innovations and sustainable new products
- How are we scaling biotechnology?
  - Focused investment in areas with maximum impact for Croda and customers
- What is the customer impact?
  - Catalyst for customer innovation and ongoing sustainability transition



## Agenda

#### Agenda

- Introduction
- Accelerating growth in Consumer Care
- Scaling biotechnology
- Scaling Beauty Actives
- Strengthening Beauty Care
- Accelerating Home Care
- Unlocking the potential of Fragrances and Flavours
- Summary



# **Scaling Beauty Actives**



Arnaud Fournial, Managing Director Beauty Actives





## Accelerating growth through alignment with global mega-trends



Mega-trends already a reality in the market

Product imagery from company websites

Smart science to improve lives™



## **Beauty Actives – the leading global innovator**



100% portfolio using science to build trust



### Leader in the innovative technologies of the future



#### Technology leadership built through many years of investment



#### **Continuous innovation for the future**





## Science at the heart of new claims generation





# **Beauty Actives innovations driving growth**

|   | sederma  |   | Alban Muller   | CRODAROM                                  |
|---|--|---|--|---|
| SILVERFREE™   | MAJESTEM™  | VENUCEANE™  | CYTOKALMINE™   | PHYTESSENCE™                              |
|   | Picking Elegance from Nature<br>Lifts the skin for<br>a majestic<br>beauty     |   |  |   |
| Active ingredient<br>delivering 30%<br>reduction in grey hair | Edelweiss stem-cell-<br>derived active ingredient<br>for face and neck lifting | Marine-biotech-<br>derived active to<br>repair sun damage | Anti-inflammatory<br>pomegranate extract<br>for sensitive skin | Naturally sourced hazel for hair vitality |
| Peptide   | Biotechnology  |   | Botanicals   |   |

# Accelerating growth at an even stronger profit margin



#### **Fast sales growth**

#### Driven by:

- Deep scientific expertise for unparalleled efficacy
- Expanding sustainable ingredients
- Botanicals leader enhanced by Alban Muller acquisition
- Biotech leader
- China expansion

#### Strong return on sales

- NPP >70% sales
- Highly differentiated
- Above sector-average margin

Investment

**Growth drivers** 

Investing in Asia and reinforcing technology leadership

- Expansion in China
- Reinforcing biotechnology capabilities
- Acquisition of new technologies and natural ingredients

Margin



#### Key takeaways

- #1 in fastest-growing active technologies
- Market leading innovation
- Clever science driving further expansion
- 80% of pipeline green
- Leading position in Asia with continued investment
- Fast sales growth and strong margins

## Agenda

#### Agenda

- Introduction
- Accelerating growth in Consumer Care
- Scaling biotechnology
- Scaling Beauty Actives
- Strengthening Beauty Care
- Accelerating Home Care
- Unlocking the potential of Fragrances and Flavours
- Summary



# **Strengthening Beauty Care**



Susanna Casas, VP Sales Personal Care and Business Lead Beauty Care





# New focused businesses for unrivalled speed and agility





# Winning with innovative and sustainable ingredients

| Solar   | Hair<br>Professional hair care 3.7% CAGR   |  |  |  |  |
|---|--|--|--|--|--|
| Sun care 4.3% CAGR  |  |  |  |  |  |
| Strong demand for sustainable alternatives  |  |  |  |  |  |
| <ul> <li>Enable 'front of pack' claims</li> <li>#1 in sustainable UV filters</li> <li>'Reef safe'</li> </ul>                                | <ul> <li>Enable 'front of pack' claims</li> <li>Broadest sustainable ingredient portfolio</li> <li>Meets 'free-from' demand</li> </ul>                           |  |  |  |  |
| <ul> <li>&gt;1.5x market growth</li> <li>High margin</li> </ul>   | <ul> <li>&gt;1.5x market growth</li> <li>High margin</li> </ul>  |  |  |  |  |
| <ul> <li>Customer all-mineral trend</li> <li>Combined solar and skin care offer</li> <li>Significant opportunity in China and US</li> </ul> | <ul> <li>Multinationals replacing commodity ingredients</li> <li>Leverage anti-ageing expertise</li> <li>Capacity expansion in areas of strong demand</li> </ul> |  |  |  |  |

CAGR 2021-2025 Product imagery from company websites

#### Smart science to improve lives™

Market

**Croda difference** 

Growth

### **Formulation ingredients – winning market share with sustainable surfactants**



Product imagery from company websites

Market

**Croda difference** 

Growth

# **Beauty Care sustainable innovation driving growth**



# Enhancing responsiveness with full formulation capability





Enhancing Croda's full formulation capability

**Formulation Academy** 

Data generation | claims substantiation

Product imagery from company websites

Smart science to improve lives™



# Delivering more consistent sales at an even stronger profit margin



#### More consistent growth

#### Driven by:

- Higher-growth Solar and Hair Care
- Increasing focus on sustainable ingredients
- ECO 'white space' sales
- Full formulation capability

#### Improving return on sales

- Refining portfolio
- Increased focus on differentiated ingredients
- Improving NPP over 30% sales in 2021
- ECO profitability

Investment

#### **Modest investment**

- Capacity expansion in areas of strong demand
- Fill-in technologies in Solar and Hair Care
- Modest resource increases for Formulation Academy



Margin

### Key takeaways

- Refocused and reinvigorated business model
- Innovation driving NPP
- Growing demand for sustainable alternatives
- Further differentiation through full formulation capability
- Improving margins and more consistent growth



### Agenda

#### Agenda

- Introduction
- Accelerating growth in Consumer Care
- Scaling biotechnology
- Scaling Beauty Actives
- Strengthening Beauty Care
- Accelerating Home Care
- Unlocking the potential of Fragrances and Flavours
- Summary



# **Accelerating Home Care**



David Shannon, President Consumer Care

Julia Creasey, Group Sustainability Director

Yong Chuan Lew, Managing Director Home Care



# Sustainability the key driver in Home Care markets

Sustainable Cleaning 5% CAGR 2021-25 for surface care

Fabric Care 6% CAGR 2021-25

#### Accelerating growth, focused on high-growth markets

#### Winning market share

- Accelerating growth in ECO bio-based surfactants
- 100% bio-based with no sacrifice in performance
- MNCs and indies
- To deliver >3x market growth

#### Sustainable innovation

- Probiotics
- Biosurfactants



#### New fast growth niches

- Longer lasting clothes, sustainable fabric care
   and protection
- Synergies with botanicals and fragrances for sensory benefits
- Faster growth in China and emerging markets
- Expand capacity for growth
- To deliver >3x market growth

#### Sustainable innovation

• New claims & benefits



#### Helping customers achieve their sustainability targets

Product imagery from company websites

Smart science to improve lives™



# Sustainable innovation drives full life cycle benefits for customers





# Accelerating sales growth at an even stronger profit margin



#### **Accelerating growth**

#### Driven by:

- Technology-driven niches
- Meet consumer demands
  - Performance benefits
  - Sustainability benefits

#### Improving return on sales

- Technology-focus drives margin expansion
- NPP growing rapidly 26% (2020: 17%)

Investment

#### Scaling up technology platforms

- £30m fabric care expansion to meet strong demand
- Opportunities to strengthen biotechnology





#### Key takeaways

- 2 platforms delivering improved efficacy, sustainability and consumer benefits
- Croda technology driving industry innovation
- Investment to meet growing demand
- Double digit percentage sales growth with improving margins



## Agenda

#### Agenda

- Introduction
- Accelerating growth in Consumer Care
- Scaling biotechnology
- Scaling Beauty Actives
- Strengthening Beauty Care
- Accelerating Home Care
- Unlocking the potential of Fragrances and Flavours
- Summary



# Unlocking the potential of F&F



**Richard Butler,** Senior Vice President Fragrances and Flavours


### The leading tier 2 F&F company



- Unrivalled geographic reach
- Customers want breadth of portfolio
- Consolidation reducing tier 2 competitors
- Customers want
  independent supplier

Bubble sizes represent total sales. Brand images from company websites



### Strongly differentiated in the tier 2 landscape





### **Opportunities in new customer segments**

#### A typical Iberchem customer

- Local family-owned companies
- Flexible and agile business model
- Fast to customer
- Rely on suppliers for trends/regulatory



#### A typical customer of a tier one F&F company

- Large international corporations
- Complex internal structure
- Working with core-list system
- Trend/regulation setter



### A typical existing Croda ingredient customer



### **Growth drivers**



#### **Global fragrance market**



#### Three growth drivers plus acquisition opportunities

| 1. Iberchem standalone organic growth plan | 2. Sales synergies | 3. Parfex   | Acquisition<br>opportunities      |
|--|--------------------|-------------|-----------------------------------|
|  |                    |             |                                   |
| Double-digit % CAGR                        | €48m by 2025       | Growth plan | Selective technology or geography |



Markets

76

### 1. Iberchem standalone organic growth – unrivalled agility and pace





### 2. Sales synergies on track



CROE

## 2. Sales synergies – something for everyone







### 2. Case Study – full formulation capability in action

#### A recent project with a large regional Personal Care brand owner and contract manufacturer in Turkey







## 3. Parfex growth plan

#### **Natural fragrances**

- Fast-growing naturals trend
  - 9.6% CAGR forecast to 2025
- New natural collections
- 2x sales and customers
- Premium skin care and fine fragrance



#### Sustainable innovation

- Reduced energy and water use
- Biodegradable delivery systems
- Bio-based raw materials



#### **Complementary technologies**

- Fragrance encapsulation
- Odour neutralising technologies
- NeoLift facilitating lower dosage levels in fragrances
- Bio-aromatic molecules



#### New Creation Centre at Grasse, France

- Fine perfumery
- Natural fragrances





### Three growth drivers creating a >€400m business by 2025



Underlying sales are constant currency values adjusted to exclude acquisitions and disposals in the first year of impact



### Key takeaways

- Strong market differentiation
- Exciting standalone growth trajectory
- Sales synergies on track
- Additional benefits from full formulation capability

F&F site visit – Iberchem, Murcia, Spain 11-12 May 2022

# Summary



David Shannon, President Consumer Care



### Accelerating growth in Consumer Care



Medium-term growth rates are management forecasts



### Summary

- Highly differentiated global leading position
- Fast-growing niches
- Sustainability + Innovation
- Increased customer proximity
- Accelerating sales growth and stronger profit margin

