

### Smart Science

## A sustainable, safe business

Every business has responsibility to ensure the smooth running of a safe and sustainable company. At Croda we take these responsibilities further, putting safety and sustainability at the centre of the way we work together every day.

Producing a wide range of ingredients and delivering directly to a diverse customer base involves complexity and requires a robust infrastructure. This is built around our Fundamental Material Areas: Health, Safety & Wellbeing, Environmental Stewardship, Responsible Business, Process Safety, Quality Assurance, Product Stewardship, Fair Income, Supplier Partnership and Knowledge Management. We regard these as a prerequisite to operating a safe, sustainable business and constitute a licence to operate.

They are also fundamental to Environmental, Social and Corporate Governance (ESG) performance judged by key stakeholders such as our investors, this includes:

- Good governance
- Transparency in our supply chains
- Safety programmes
- Quality Assurance.

Behind these Fundamental Material Areas are our most important asset, our employees.

We will minimise our environmental impact associated with water.

### to Improve Lives

## Positive impact through Fundamentals

At Croda, our long-standing commitment to doing the right things fits perfectly with our Purpose, Smart Science to Improve Lives™.

Doing the right things: protecting the health and safety of all our people, contractors and the communities in which we operate is our number one priority. Our commitment is that by 2030 we will have zero significant process safety incidents per year and will achieve an OSHA Total Recordable Injury Rate (TRIR) in the top 10% for the chemical industry.

We are committed to doing more:

- Minimising our impact on the environment by eliminating process waste to landfill across our operations and reducing our water use impact
- Working with our key suppliers to ensure they are operating safely, ethically and responsibly, including paying a living wage
- Looking after our people by ensuring everyone, wherever they are in the Croda world, is paid a living wage, and that all employees receive a minimum of one week's training per year
- Increasing our Right First Time production rates, improving customer experience and reducing our carbon footprint
- Conducting full life cycle assessments of our top 100 ingredients to help our customers to move towards a circular economy and reduce potential chemical hazards
- Achieving outstanding CSR performance ratings across all themes within the EcoVadis assessment, demonstrating our position as sustainability leaders within our industry.